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PELERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

March 11,2003

#### **Ex** Parte Presentation

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

> Application by SBC Communications Inc., et al.for Provision & In-Region, InterLATA Services in Michigan, WC Docket No. 03-16

Dear Ms. Dortch:

Re:

On behalf of SBC Communications Inc. ("SBC"),I am enclosing a CD containing a slightly modified version of the Hit or Miss Report that SBC provided to this Commission on February 25, 2003. Specifically, the CD contains an Excel file entitled "REVISED-HOMR\_ (September\_2002-January\_2003).xls" ("HOMR Report"). The only difference between this version of the HOMR Report and the version submitted on February 25 is the result for PM 4-02 in November 2002. The Performance Measurement Tracking Report submitted on February 25 contained accurate data for PM 4-02.

In addition, at the request of FCC Staff, I am attaching a table summarizing the restatements of performance measurements that SBC made on March 5,2003. I am also providing a brief explanation of why each of the restatements was made. See Attachment A.

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## Marlene H. Dortch March 11,2003 Page 2

## **Ex Parte Presentation**

In accordance with this Commission's rules governing ex parte communications, we are filing an original and **two** copies of this letter and attachments. Thank you for your kind assistance with this matter.

Sincerely,

Beoffrey M. Klineberg

## Attachments

cc: **John** P. Stanley

Gina Spade Susan Pie Ben Childers

Layla Seirafi-Najar Dorothy Wideman Ann R. Schneidewind Qualex International

# Attachment A

## September 2002 through January 2003 Michigan Performance Results Results Restated on March 5.2003

			Resiated (Current) Results										Original (Previous) Results						
PM#	Submeasure ID	Submeasure Name	Submeasure Type	Date Restatement Made	Month Restated	CLEC Numerator	CLEC Denominator	CLEC Result	SBC Result/ Benchmark	Z-Score	Make or Miss?	N	CLEC umerator	CLEC Denominator	CLEC Result	SBC Result/ Benchmark		Make or Miss?	
Mi 5		Structure Requests Completed Outside of Interval - Field Survey	Diagnostic	05-Mar-03	September 2002	0	1	0	n/a	n/a	n/a		0	2	0	n/a	n/a	n/a	
105	105 - 01	Percentage of Requests Processed Within 35 Days	Benchmark	05-Mar-03	September 2002	1	1	100%	90%	n/a	Make		2	2	100%	90%	n/a	Make	
106	106 - 01	Average Days Required to Process a Request	Benchmark	05-Mar-03	September 2002	23	1	23	35	n/a	Make		42	2	21	35	n/a	Make	
MI 5	MI 5 -02	Structure Requests Completed Outside of Interval - Field Survey	Diagnostic	05-Mar-03	October 2002	n/v	r/v	n/r	n/a	n/a	n/a		0	2	0	rva	n/a	r/a	
105	105 - 01	Percentage of Requests Processed Within 35 Days	Benchmark	05-Mar-03	October 2002	n/v	n/v	n/r	90%	n/a	Make		2	2	100%	90%	n/a	Make	
106	106 - 01	Average Days Required to Process a Request	Benchmark	05-Mar-03	October 2002	n/v	n/v	n/r	35	n/a	Make		41	2	20.5	35	n/a	Make	
MI 5	Mi 5 -02	Structure Requests Completed Outside of Interval - Field Survey	Diagnostic	05-Mar-03	November 2002	0	3	0	n/a	n/a	n/a		0	6	0	n/a	n/a	n/a	
MI 5	MI 5 - 03	Structure Requests Completed Outside of Interval - Make Ready	Diagnostic	05-Mar-03	November 2002	n/v	n/v	n/r	n/a	n/a	r/a		0	1	0	n/a	n/a	n/a	
105	105 - 01	Percentage of Requests Processed Within 35 Days	Benchmark	05-Mar-03	November 2002	3	3	100%	90%	n/a	Make		6	6	100%	90%	n/a	Make	
106	106 - 01	Average Days Required to Process a Request	Benchmark	05-Mar-03	November 2002	40	3	13.33	35	n/a	Make		69	6	11.5	35	n/a	Make	
59	59 03	% Installation Trouble Reports win 30 Days (I-30) of Installation - UNE - DSL Loops - Line Sharing	Parity	05-Mar-03	December 2002	13	203	6.40%	2.24%	3.829	Miss		0	203	0.00%	0.03%	-0.257	Make	

KEY

n/a: Not Applicable n/v: No Volume n/r: No Result

## September 2002 through January 2003 Michigan Performance Results

## **Results Restated on March 5,2003**

#### December 2002 Results Restated for PM 59-03

 A misapplication of program logic in the month of December 2002 caused certain service orders to be incorrectly matched to trouble reports for the line share disaggregations for this submeasure. The appropriate logic was applied and results for December were restated.

## September – November 2002 Results Restated for PMs 105-01, 106-01, MI 5-02 and MI 5-03

Previously posted results for PMs 105, 106 and MI 5 were calculated on the basis of business days. Results were restated to reflect a revised interpretation of the business rules requiring a calculation based on calendar days. The restatements apply to the months of September 2002 through November 2002 for PMs 105-01, 106-01 and MI 5-02. The restatement for PM MI 5-03 changed the previously reported results only for November 2002.

DOCKET NO. 03-16 Attachment A

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